



Know Before You Go: Pre-Treatment Estimates

Did you know that you can find out how much a particular procedure will cost?

Altus Dental's pre-treatment estimates help you manage the costs of your dental care.

What is a pre-treatment estimate?

A pre-treatment estimate calculates how much your plan covers before you receive treatment from your provider. You know the cost beforehand so there are no surprises.



Pre-Treatment Estimates



How does it work?

Ask your dentist to submit a pre-treatment estimate before your procedure

(your dentist will know what to do.) Next, we'll review your treatment plan to determine:

- Do we need more information from your dentist?
- Does the procedure meet clinical guidelines?
- Will you exceed your annual maximum benefit?
- Is there a time limitation?

We will notify you, in advance, of how much is covered and how much you might need to pay. If a procedure is not fully covered, your dentist may be able to offer alternatives to reduce the cost.

When should I request a pre-treatment estimate?

Always consider a pre-treatment estimate for procedures expected to cost \$300 or more.

While estimates are not required for these procedures, it is best to find out in advance what amount will be covered by Altus Dental.

What if a procedure is denied?

If a service is denied, our notice will explain the reason(s) for the denial and describe the process for filing an appeal.

Note: Pre-treatment estimates do not guarantee coverage for a procedure. Circumstances can change between the time we review the estimate and when you had the service.